

**For Immediate Release**

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## **Comment from Plaintiff and Legal Team on First-of-its-Kind Federal Court Ruling for Uber Accessibility**

Today, in a first for a federal circuit court, the Court of Appeals for the Ninth Circuit [unanimously held](#) that riders have standing to sue Uber when they are deterred from downloading the Uber app based on their knowledge that it does not contain a way for them to request a wheelchair-accessible vehicle. Wheelchair users in New Orleans have brought Americans with Disabilities Act claims against Uber for failing to include a wheelchair-accessible vehicle option on its app in that market. In its ruling today, the Ninth Circuit also denied Uber's attempt to compel the plaintiffs to bring their claims in forced arbitration rather than open court, despite the fact that the plaintiffs never agreed to those terms.

The court's decision is available [here](#).

“All I want is to take an Uber, just like everyone else. This ruling by the Ninth Circuit is a step in the direction of equality. Hopefully, Uber will do the right thing by offering wheelchair-accessible vehicles in New Orleans – just like Uber does in other cities.”

– Francis Falls, a plaintiff in *Namisnak v. Uber*

“The Ninth Circuit's ruling today in *Namisnak v. Uber* is significant and historic victory for riders with physical disabilities. Today marks the first time that a federal court of appeals has held that Uber customers have standing to sue under the Americans with Disabilities Act when the company fails to provide a wheelchair-accessible vehicle option in their area. Also, Uber's failed attempt to compel our clients to abide by a forced arbitration clause that they did not agree to shows the company's desperation to keep these important disability rights claims out of court. We hope the Ninth Circuit decision today represents national momentum to push rideshare services to respect their obligations under the law, and provide a truly accessible service.”

- The plaintiffs' legal team in *Namisnak v. Uber*: Garret DeReus of Bizer & Dereus; William Most of the Law Office of William Most; and Karla Gilbride and Stevie Glaberson of Public Justice